

SCP015- Promoting University Support Services

Proposer- Rebecca Chapman

Seconder- Jemma Vobe

Policy Owner- SU President

1. This Council Notes

State the facts surrounding the policy proposal

That a lot of students experience personal issues throughout the academic year which affects their studies. After speaking to a University Academic Advisor who deals with Student Termination appeals it was concluded that a lot of students have their studies terminated as they have failed to engage with the University or Student's Union services to assist them. As an SU we currently don't do much promotion for these services which results in a lot of students having their studies terminated as they do not know about the services the University offer.

2. This Council Believes

State the facts surround the for amendment

That as a students union, we should be promoting The University's support services throughout the year in order for students to get help before it is too late.

This helps to fulfil our mission statement of *'Ultimately, it is our mission through our role as a representative body, service provider and diverse community of students, to create confident, aspirational and knowledgeable people ready to influence the world around them and to do so in a manner that is in keeping with our values'* as it allows us to help these confident, aspirational and knowledgeable people, be able to successfully finish their degree and also to help them through their personal life. It also fulfils our value of 'collaboration' with the University.

This will help with the number of students who drop out of university.

3. This Council Resolves

State the facts surrounding what the policy resolves

That the Students Union social media most promote on a monthly basis the following:

- Counselling
- Academic Advisors (Both Union and University)
- Mitigating Circumstances and Study Break Procedures
- Financial Guidance Team
- Additional Student Support and Inclusions Services Team (ASSIST)
- Multi-Faith Chaplaincy
- International Student Support

This promotion must be detailed, include any relevant contact details, where to find them and what they do. Furthermore, there must be information on the screens as well as on the Students Union website.